



PROTECT PEOPLE &
PROMOTE BUSINESS

FALL 2026

Bureau of Survey and Certification
Joint Provider Surveyor Training
Brochure

*Protecting Vulnerable Populations:
Abuse Prevention & Ethical Compliance*

Tuesday, September 22, 2026

Registration Deadline: Friday, September 11, 2026

**Protecting Vulnerable Populations: Abuse
Prevention & Ethical Compliance.**

Joint Provider Surveyor Training

Frequently Asked Questions

Tuesday, September 22, 2026

Protecting Vulnerable Populations: Abuse Prevention & Ethical Compliance

REGISTRATION:

Q: Where do I register?

A: Register at: [Protecting Vulnerable Populations: Abuse Prevention & Ethical Compliance](#)

Q: What is the registration deadline?

A: The registration deadline is Friday, September 11, 2026.

Q: What is the registration fee?

A: The registration fee is \$40.

Q: How can I pay?

A: You can pay using VISA, MasterCard, American Express or Discover credit cards, or by check using the following information:

Make Checks Payable To: State of Michigan, Bureau of Survey and Certification, JPST

Mail Checks To: P.O. Box 30838, Lansing, MI, 48909

You will receive an invoice via email. Please include a copy of the invoice with your check.

Q: Is there a late registration option for JPST?

A: Late registrations will not be accepted. The registration deadline is Friday, September 11, 2026.

Q: Can I register for a group?

A: Unfortunately, registration must be done individually, however, group payments are accepted.

Q: Will I need to use the NGAGE platform to access session check-ins, evaluations, and more?

A: No, we are no longer using the NGAGE platform and app. Please register at <https://lara.idloom.events/26-Fall-JPST>.

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Protecting Vulnerable Populations: Abuse Prevention & Ethical Compliance

REGISTRATION, CONTINUED:

Q: Will I receive a confirmation email?

A: Yes. If you have not received a confirmation email upon registering, please check your junk or spam inbox. If you still have not received a confirmation email, please email us at LARA-BSC-Training@michigan.gov.

Q: I can no longer attend the conference; how do I get a refund?

A: Registration fees are non-refundable. If you need to make an attendee substitution, please email LARA-BSC-Training@michigan.gov prior to the event.

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CONTINUING EDUCATION (CE):

Q: What types of continuing education credits will be offered?

A:

- Nursing Home Administrators
- Nursing
- Social Worker
- General attendance certificate

Q: How do I receive CE Credits for this training?

A: To receive CE credits, you must do all of the following:

- Stay logged into the entire conference
- Complete the individual session evaluations (2)
- Complete the event evaluation (1)
- Complete the session evaluation by October 9, 2026
- Complete the event evaluation by October 9, 2026

Q: When will I receive my CE certificates?

A: Evaluations are due by October 9, 2026. You can expect your certificate(s) within 30 days after you have submitted your evaluations.

Q: Do I need to download special software for the conference?

A: No additional downloads will be needed.

For all other questions, please contact us at: LARA-BSC-Training@michigan.gov

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CONTINUING EDUCATION (CE) CONTINUED:

This activity will be submitted to the Wisconsin Nurses Association for approval to award contact hours. The Wisconsin Nurses Association is accredited as an approver of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. This activity will also be submitted to the National Association of Long-Term Care Administrator Boards (NAB) for approval to award Nursing Home Administrators (NHA) continuing education credits; and the NASW-Michigan Social Work Continuing Education Collaborative for social work CE hours.

Joint Provider Surveyor Training

Conference Agenda

Tuesday, September 22, 2026

Virtual

Protecting Vulnerable Populations: Abuse Prevention & Ethical Compliance

8:30 a.m. - 8:45 a.m.

Welcome, Updates

- **Marlon I. Brown**, Director, Department of Licensing and Regulatory Affairs (LARA)
 - **Jennifer Belden**, MS, CPXP - Director, Bureau of Survey and Certification (BSC)
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8:45 a.m. - 9:45 a.m.

Session 1: Ethical Compliance in Long Term Care: Aligning Leadership and Regulatory Expectations

- **Emery Dumas**, BA, LNHA, Health Care Surveyor, LARA/BSC/Long-Term Care

This plenary session will provide an overview of the history and evolution of ethical compliance programs in long-term care. Participants will learn about common scenarios in which a facility's required compliance program may be audited, along with guidance on maintaining readiness, meeting regulatory expectations, and supporting an organizational culture of ethics and accountability.

9:45 a.m. - 10:00 a.m.

Break

Joint Provider Surveyor Training

Conference Agenda

Tuesday, September 22, 2026

Protecting Vulnerable Populations: Abuse Prevention & Ethical Compliance

10:00 a.m. - 12:00 p.m.

Session 2: Preventing Resident-to-Resident Abuse

- **Jasmine Burkhart**, BSN, RN, Health Care Surveyor, State of Michigan
- **Colette Belcourt**, LHNA, Executive Director, Bellbrook Senior Living Community
- **Pennie Westers**, LHNA, Executive Director, Life Care Center of Plainwell Care Center
- **Sandy Lemier**, LNHA, Administrator, Medilodge of Sterling Heights

This plenary session will present federal regulatory requirements as well as effective strategies and lessons learned in preventing resident-to-resident abuse in long term care settings. Attendees will explore practical approaches for identifying risk factors, implementing preventive interventions, and fostering safer environments for vulnerable residents..

12:00 p.m.

Closing Remarks

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Protecting Vulnerable Populations: Abuse Prevention & Ethical Compliance

Special Needs Accommodations are Available

If you have registration questions, special needs, or concerns regarding program access or your participation in the program, contact Marie Kone-Hadden at LARA-BSC-Training@michigan.gov or call (517) 643-7813. Please ask in advance so we may respond to your individual needs.

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